

ANNUAL REPORT 2024



Pittsburgh Community Services, Inc.

249 North Craig Street

Pittsburgh PA 15213

www.pghcsi.org



We Bridge the Gaps

ABOUT PCSI

Pittsburgh Community Services, Inc. (PCSI) is the City of Pittsburgh's Community Action Agency, the **federally-designated anti-poverty** organization for the city.

For over forty years, PCSI has served Pittsburgh and Allegheny County with a variety of programs and services to **support financial stability** and **promote economic mobility** for individuals, families, and communities with low income.

Dear Friends and Supporters,

It is an honor to step into the role of President of the Board of Directors for PCSI, following the remarkable leadership and many years of dedicated service by my predecessor, Scott Rogerson. I am both humbled and inspired to continue the work of advancing PCSI's mission alongside such an exceptional team of fellow Directors.

For over 40 years, PCSI has been a steadfast pillar of support for individuals, families, and communities. As we reflect on 2024, we recognize it as a year of transition—a time to recalibrate, rebuild, and position ourselves for future growth after navigating the unprecedented challenges brought on by the pandemic.

With new leadership at the helm and the unwavering commitment of PCSI's incredible staff, I am filled with confidence about the road ahead. Together, we remain steadfast in our mission to provide responsive, effective, and efficient programs and services that meet the needs of Pittsburgh residents and the communities beyond.

Thank you for your continued support and belief in the work we do. We look forward to all we will accomplish together in the year to come.

Warmly,
James Shealey
President, Board of Directors

Dear Partners,

Since 1983, PCSI has empowered individuals, families, and neighborhoods through community-driven programs that foster self-sufficiency and opportunity. Rooted in grassroots solutions, we listen to and support those we serve.

Since joining the team halfway through 2024, I have been deeply inspired by the passion and dedication of our staff, volunteers, funders, and partners. In my time here so far, I've immersed myself in the work, the mission, and the stories that define PCSI. It has been a period of listening, learning, and building relationships, as well as thinking of the opportunities before us to deepen our impact and strengthen our capacity for the future.

I am grateful to the PCSI Board of Directors and my colleagues, whose expertise and commitment have guided me through this transition and laid the groundwork for the exciting journey ahead. As we celebrate the past year's milestones - only a sampling of which can be featured in this brief report - I am already looking forward to working together to address community needs, expand our reach, and ensure our services continue to bring hope and transformation.

With gratitude,
Sarah Cook
Executive Director

Support for Financial Stability

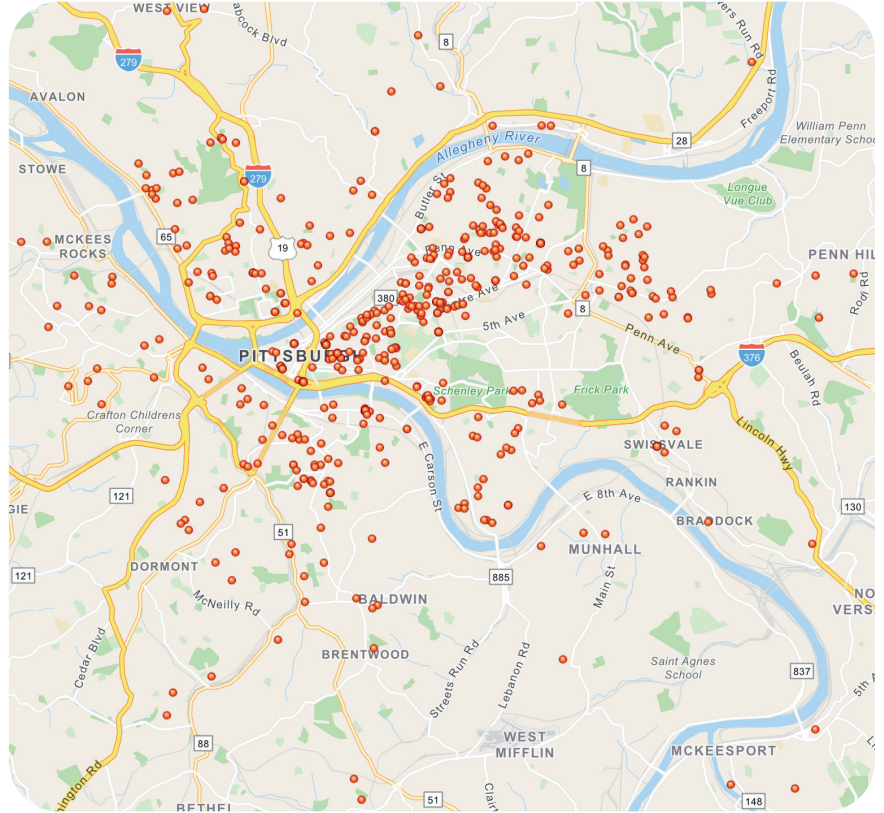
"My experience with PCSI has been nothing short of phenomenal... They have helped when I was in a financial hard place, and have provided so many resources to me and my loved ones!" - Laysha H.

2024 BY THE NUMBERS

In 2024, PCSI provided case management services to over **700 households** from all across Pittsburgh and Allegheny County.

Through our Hunger Trust Fund relationships with six partner pantries, we provided groceries to **10,353 families** across Pittsburgh. PCSI's Pantry Customers brought home over **90 pounds of food each** in 2024.

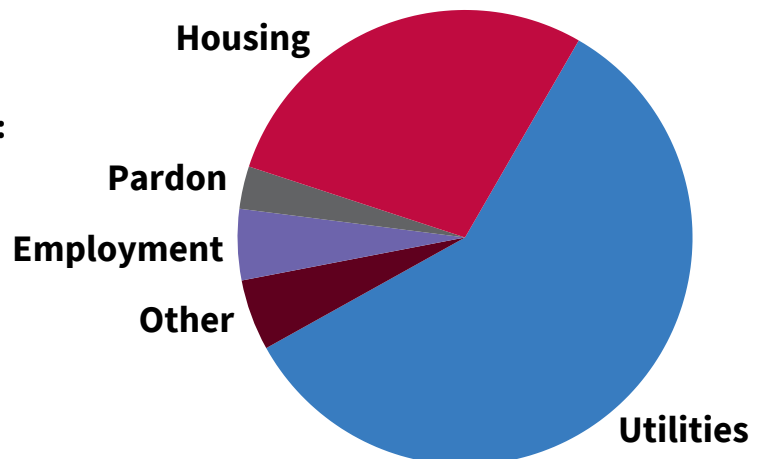
At Quarterly Pardon Hub + Resource Fairs, PCSI served **798 people**, partnered with **88 employers**, and submitted **38 pardon applications**.



“PCSI was the biggest support to help with my struggle since I’ve been trying to better myself with a new start ... was very depressed and didn’t think I had anything going for myself until I had some help and support; PCSI helped with work clothing, transportation, food -- the most powerful and motivating things I had in a long time, and something I really needed to keep pushing forward.” ~ Justin R.

PCSI’s front desk received over 2,000 phone and web inquiries in 2024. Of the 1457 households eligible for our support:

- **58% needed assistance paying for utilities (Allegheny County)**
- **28% needed housing related assistance (Pittsburgh only)**
- **5% needed help finding employment**
- **3% needed help applying for a pardon**
- **5% needed other or multiple types of help**



2024 BY THE NUMBERS (CONT.)

In 2024, PCSI:

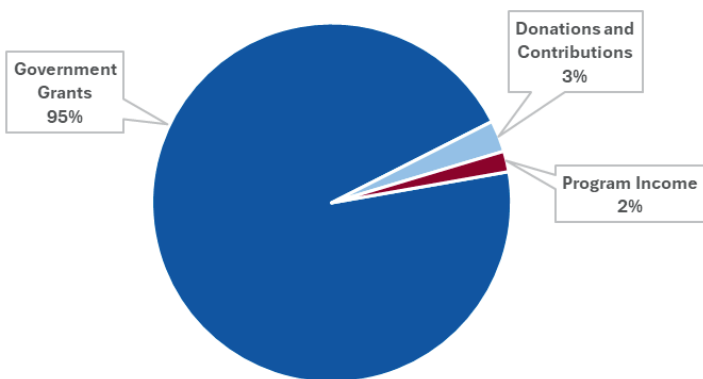
- Welcomed **4 new households** into services every day
- Placed an unemployed Pittsburgher in a job **every 72 hours**
- Kept over **400 neighbors** connected to light and heat
- Provided nutritious groceries to **3 people every hour**

Of all household members served in 2024...

- 100% had household income under 200% of the Federal Poverty Income Guidelines
- 26% were working, and 18% were retired
- 68% were Black, 23% were white; 3% were Hispanic
- 25% were children under 18; 11% were 65 and older; 60% were female, 40% male
- 57% of those over 24 had a High School Diploma/GED or lower level of educational attainment

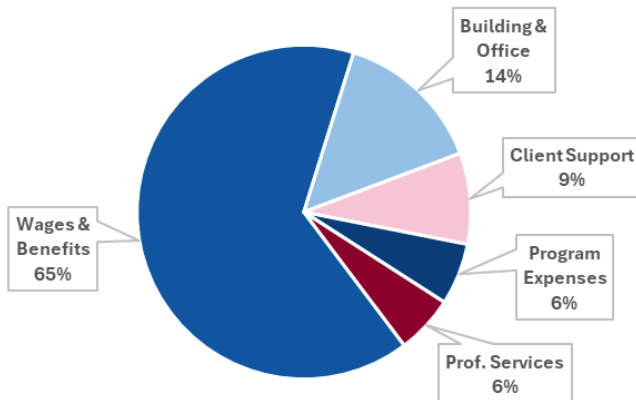
2024 FINANCIALS

PCSI UNAUDITED REVENUE 2024



Total Revenue: \$2,194,184

2024 PCSI UNAUDITED EXPENSES



Total Expenses: \$2,103,756

2024 BOARD OF DIRECTORS

Like the 1000 other Community Action Agencies across the country and the 41 others in Pennsylvania, PCSI is governed by a tripartite board of directors, with representatives from Pittsburgh's Public, Low Income, and Private sectors.

Public Sector Representatives

Melvin El, Senior Community Advisor, representing Mayor Edward Gainey , City of Pittsburgh
Jamal Craig, Chief of Staff, representing State Representative Aerion Abney, PA 19th Legislative District
Cassandra Williams, representing City Council Member R. Daniel Lavelle, Pittsburgh City Council District 6
Ankur Sakaria, Esq., representing Allegheny County Controller Corey O'Connor (Vice President, 2024-2025)
Brandon Forbes, representing Congresswoman Summer Lee, PA 12th Congressional District

Low Income Sector Representatives

Jamil Bey, PhD
Veronica Edwards (Secretary, 2023-2024, 2024-2025)
Monique Herrera
Carlos Thomas (Treasurer, 2024-2025)
Angela Williams (Vice President, 2023-2024)

Private Sector Representatives

Scott Richardson (President, 2023-2024)
James Shealey, MBA (Treasurer, 2023-2024, President, 2024-2025)
Durrell Waters
Maria Searcey
Thomas Bechard, DSW