



Pittsburgh Community Services Inc. (PCSI) is **Pittsburgh's Community Action Agency, the city's only federally-designated anti-poverty organization**. We are a private nonprofit organization that has spent more than four decades working alongside hard-working Pittsburghers, to bridge the gaps between where they are and where they want to be.

Our vision is a city where individuals, families, and communities are empowered to thrive and achieve overall well-being, and our work touches every dimension of that journey: food security, utility assistance, employment supports, financial stability, economic mobility, and long-term self-sufficiency. We don't simply respond to immediate needs; **we invest in the whole household and the long arc of their success**.

In 2025, PCSI demonstrated what bold, community-centered innovation looks like in practice. While spending less money (20% less!) **we served 5% more households than in 2024**, reflecting both the growing need across Pittsburgh and the trust our community places in us.

In 2025, PCSI:

- Secured significant private funding for **energy assistance**, delivering critical relief to households at the intersection of poverty and utility insecurity.
- Launched PrEP School (Pre-Employment Preparation), plus monthly resume workshops and on-site hiring events, connecting customers directly to **jobs** and supporting them through key **retention** milestones.
- Helped individuals earn recognized **credentials, certificates, and degrees** toward their vocational and educational goals.
- Introduced **Roadmap**, an evidence-based economic mobility coaching program that pairs households with long-term support grounded in brain science and executive function development.
- Launched **Parenting Classes** with community partners to strengthen family stability and child well-being.
- Expanded **food pantry hours**, including Thursday evenings, and invested in technical infrastructure to keep operations secure, efficient, and ready to scale.

These milestones reflect not just our responsiveness, **but our capacity to lead**.

With the right partners, **PCSI is positioned to do even more**, but to do it responsibly, we must grow. Our outcomes-focused case management approach is at the heart of everything we do, and our dedicated staff are stretched thin, working hard to meet demand that continues to outpace our current capacity.

Additional funding will allow us to bring on the staff we need to ensure every household we serve receives the depth of attention and support our model requires. It will also allow us to **expand the reach** of our innovative programs to a greater number of Pittsburgh households, deepen our impact across every service area, and **grow our physical presence in the city**, whether through opening new service centers, merging with smaller community-based organizations that share our mission, or co-locating our case managers within partner sites where our services are most urgently needed.

The need in Pittsburgh is real, the demand is proven, and our model is working. We hope you will be a part of what comes next. To support PCSI's work and make a gift, please visit pghcsi.org/get-involved/donate/.